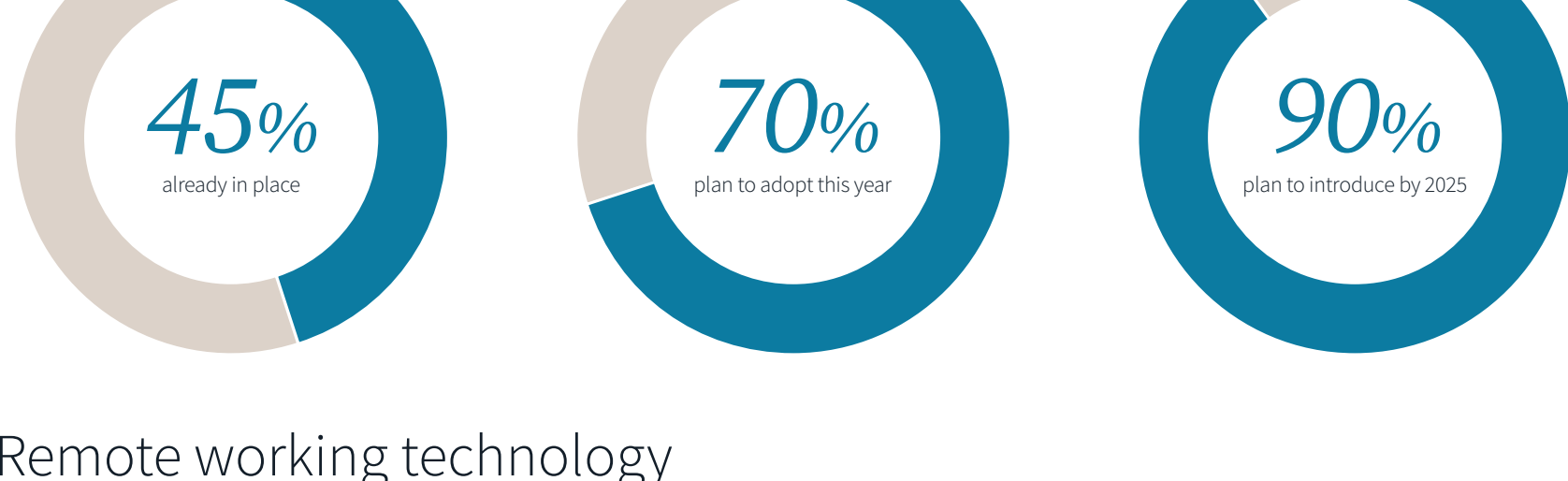


Top 10 technologies being adopted to anchor the future of work

Strictly in-person work is now in the minority. Just 11% of employers are completely forgoing hybrid work, according to the JLL Future of Work Survey 2022. That leaves most employers grappling with big questions about which tools are needed to create a thriving hybrid environment in 2023.

In the recently published report, [“Technology and innovation in the hybrid age.”](#) JLL Global Research and JLL Technologies highlighted the most common technologies that over 1,000 organizations across the globe are using to underpin the future of their workplaces.



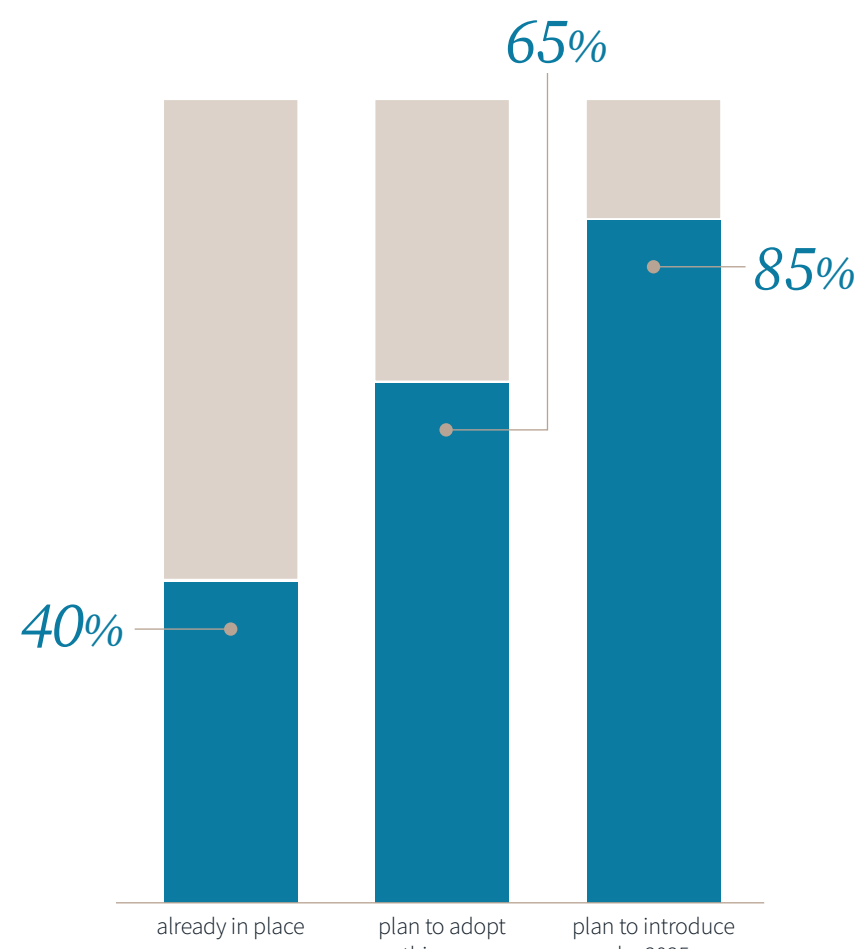
1. Remote working technology

Why it's being adopted:

Hybrid work has become the norm, and organizations are striving to make the experience as seamless as possible. Conference technology, team collaboration tools, and digital infrastructure are necessary to make it happen.

How it changes the workplace:

With far more employees working from home, the role of the office has become more oriented around opportunities to connect and collaborate. That means more spaces are needed to serve as venues for events and less spaces are dedicated to individual work.



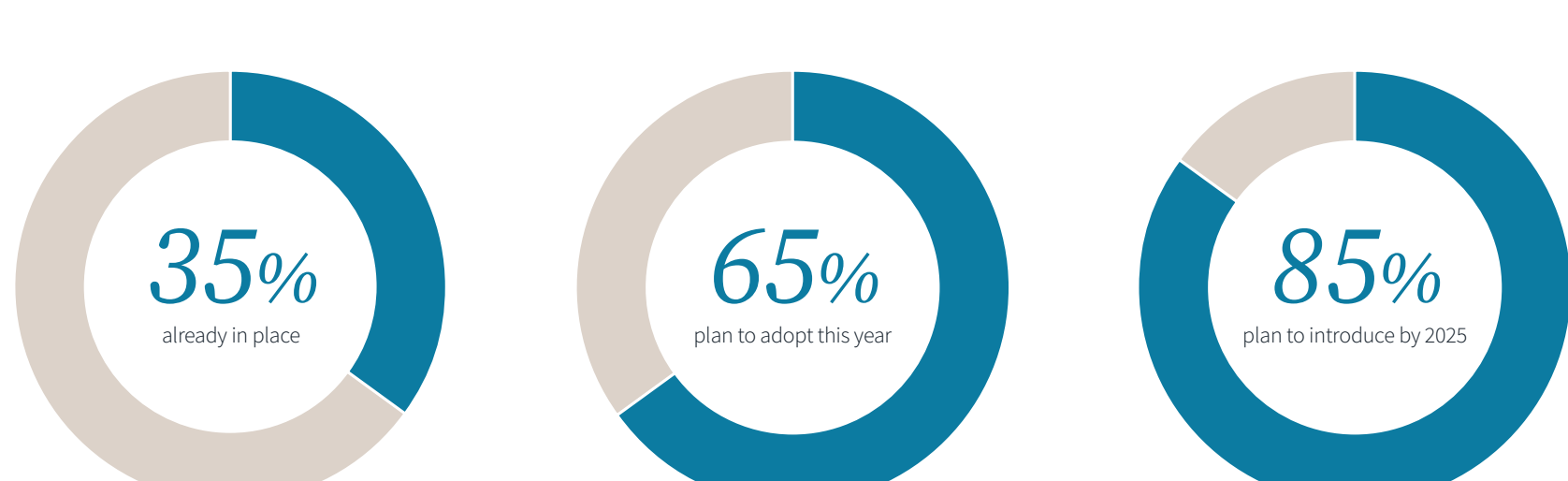
2. In-office collaboration technology

Why it's being adopted:

Organizations need a way to ensure that their people value their time spent in the office. When the right space and technology strategies are in place, going into the office is an opportunity to do something they can't do at home. Namely, face-to-face communication with their favorite team members and top collaborators.

How it changes the workplace:

In-office collaboration tools deal with the primary challenge that employees experience when they come into the office: knowing if (and when) the people they want to work with are at work. They are also essential for guiding employees through work environments as those spaces change to better support collaboration.



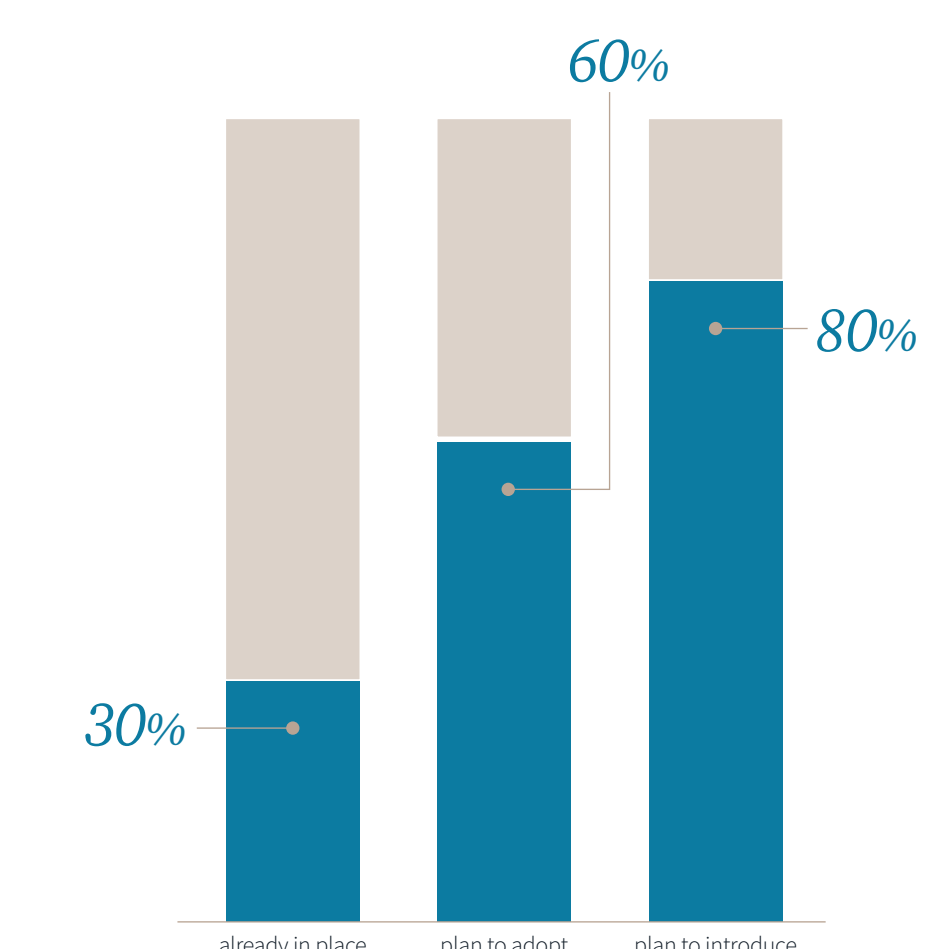
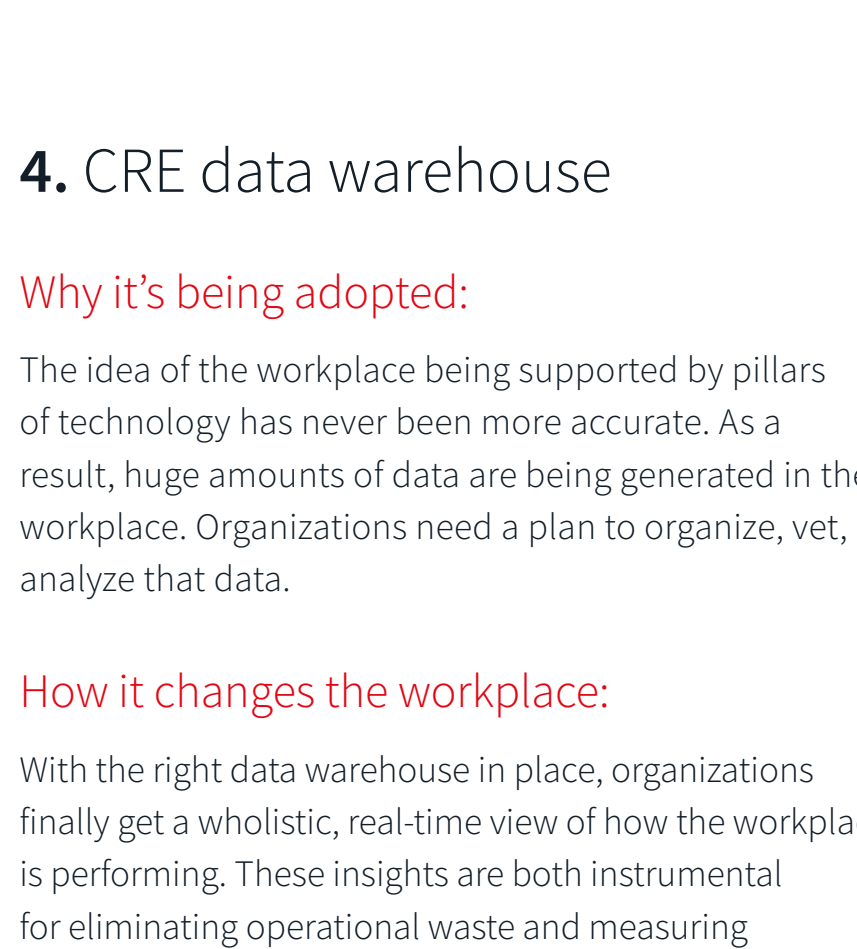
3. Workplace experience apps

Why it's being adopted:

As the workplace becomes increasingly digitized, people need a single, streamlined way to engage with their surroundings. That's where workplace experience apps come into play. They allow employees to interact with their environment through a single platform, generally via a user-friendly mobile app.

How it changes the workplace:

In addition to putting workplace resources in the palm of employees' hands, mobile experience platforms can also be a transformative tool for employers to provide and collect feedback.



4. CRE data warehouse

Why it's being adopted:

The idea of the workplace being supported by pillars of technology has never been more accurate. As a result, huge amounts of data are being generated in the workplace. Organizations need a plan to organize, vet, and analyze that data.

How it changes the workplace:

With the right data warehouse in place, organizations finally get a holistic, real-time view of how the workplace is performing. These insights are both instrumental for eliminating operational waste and measuring improvements.

5. Touchless access

Why it's being adopted:

Health mandates may no longer be a headline issue, but health and safety remain a high priority. Employees have higher expectations when it comes to a clean, secure working environment. Adopting touchless interfaces across the workplace is one way to satisfy these demands.

How it changes the workplace:

Touchless access does more than reduce a visitor's exposure to health risks. The technology is an essential solution to making access control more secure. It also enhances an employee's ability to navigate their space with greater confidence and ease.

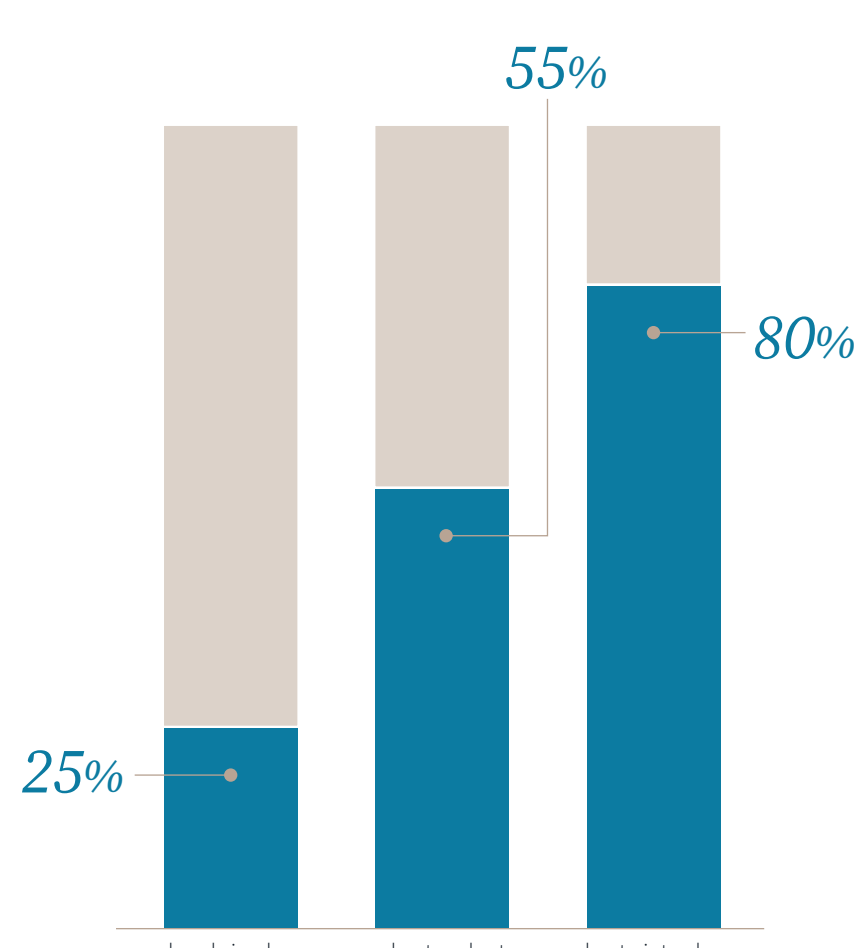
6. Sustainability and environment control

Why it's being adopted:

Environment, sustainability, and governance goals are another major priority for 2023. As a result, organizations are leaning into their workplace digitization strategies to help meet these goals.

How it changes the workplace:

The ability to collect and analyze CRE data opens opportunities to reduce energy and material waste. So too does automating manual and paper-driven process. Additionally, workplace apps are an effective platform for promoting sustainability initiatives and encouraging eco-friendly habits.



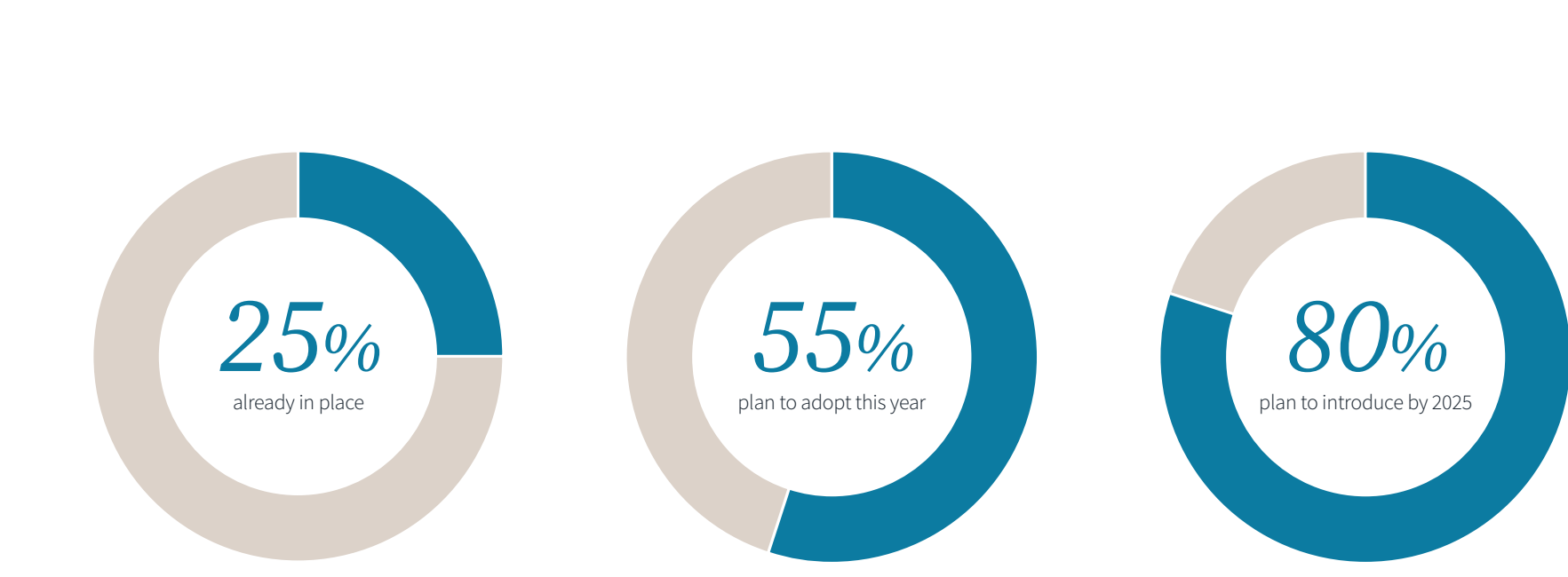
7. Predictive facility maintenance

Why it's being adopted:

Uptime is paramount for certain critical facilities assets. That means catching and solving maintenance issues before they happen is a must. Predictive maintenance tools provide the insights needed to adopt a proactive repair schedule.

How it changes the workplace:

Fewer surprise disruptions. Reduced downtime and inefficiencies due to repairs. Less griping about people unable to do their jobs.



8. Portfolio data analysis

Why it's being adopted:

Streamlining the data flowing out of a single work environment or facility can be challenging. What about when an organization needs to optimize multiple work environments or facilities? That's when a portfolio-focused tool is necessary.

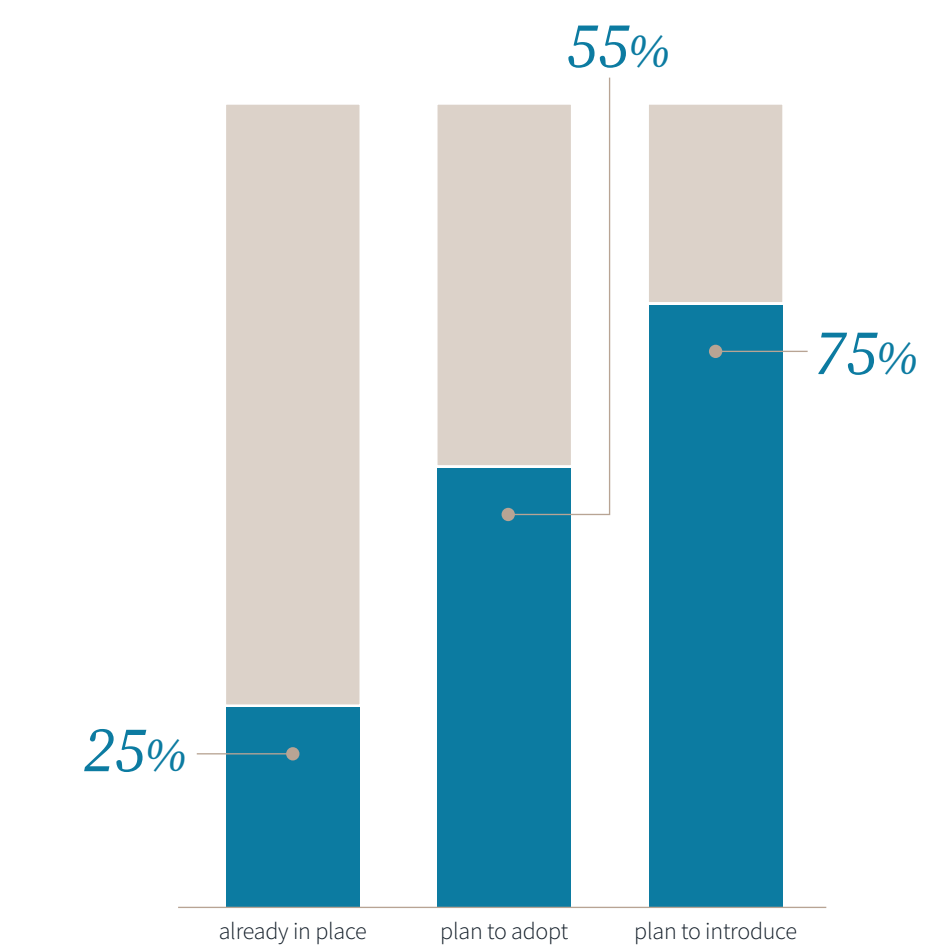
How it changes the workplace:

The ability to compare how similar processes and outcomes differ across multiple environments is a powerful advantage. This data also tees up organizations to model and experiment with entirely new ways of building a more optimized workplace.

9. Wellbeing solutions

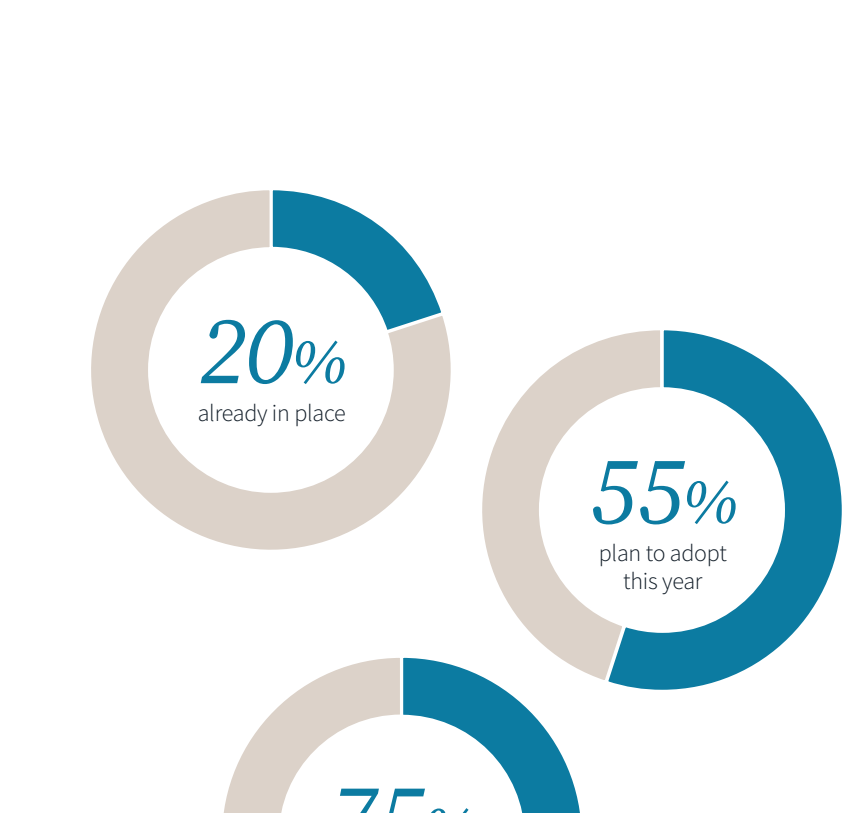
Why it's being adopted:

Organizations are under greater pressure to make sure they show up for their employees in the realm of mental health. Introducing tools and digital resources is a way companies can move the conversation forward.



How it changes the workplace:

Whether they are in-office resources or tools available via a digital platform, employees are more productive and engaged when their mental health is supported. This approach builds trust and makes in-person collaboration even more effective.



10. Occupancy and environment sensors

Why it's being adopted:

With both the workplace and the way people work changing drastically, there's a need for a way to capture these changes and measure results. Occupancy and environmental sensors, as well as tools to collect and analyze the data, fill that gap.

How it changes the workplace:

Change is happening rapidly across workplaces and organizations need a reliable way to measure how their people are reacting to those changes. The same data also helps organizations identify ways to make better use of the space in their workplace.

Need more information to inform your organization's next hybrid workplace investment? Check out the full report for more data and workplace technology insights from JLL Global Research and JLL Technologies.

[View full report](#) →